

**Haringey Supporting People Key Facts****The Supporting People Strategy for 2005–2010**

- The Health and Social Care Partnership Executive (now disbanded) was responsible for drafting Haringey's strategy but the Community Safety Executive Management Board, Housing Strategic Partnership and the Domestic Violence Partnership were involved with its development.
- The SP Five Year Strategy emphasises that Haringey Supporting People has a particular contribution to make to the following key themes:
  - Improve services: providing better quality, accessible services for everyone who needs them, particularly health and social care
  - Narrowing the Gap: improving the most deprived neighbourhoods
  - Safer Communities: creating safe and confident communities with less fear of crime and the ability to prevent crime and resist committing crimes
- There was wide consultation with over 160 organisations, all partnership boards, statutory agencies and with service users via focus groups.
- There was also consultation with the voluntary sector and all Supporting people providers.
- The strategy places a strong emphasis on SP tackling the borough's problems in the following areas:
  - Tackling the high levels of mental ill health and reducing mental health hospital and residential care admissions
  - Tackling the large numbers of homeless households in temporary accommodation
  - Reducing the numbers of new homeless
  - Supporting new immigrant populations
  - Tackling crime including supporting survivors and victims and supporting the rehabilitation of offenders and people recovering from substance misuse
- The strategy also stipulates that all new investment proposals and reviews of existing Supporting People services will need to set out how the service will achieve positive outcomes on basket of cross-Council and partnership targets.
- The strategy's preferred support model is generic floating support, which supports vulnerable households living in their own home and covers Council and Housing Association tenants, private tenants, owner

occupiers, temporary accommodation and households with no fixed abode.

- Accommodation based support, where the support is linked to a specific block of flats or property, will only be maintained and commissioned where there is clear needs evidence and service user preference that backs up the need for such a model.
- There is a strong preference against shared accommodation, particularly in the East of the Borough, although this will be commissioned if needs evidence/service user preference supports shared supported housing
- The strategy has a strong focus on achieving the borough's Community Strategy Objectives linked to narrowing the gap – addressing the social exclusion of the most deprived households, tackling homelessness and helping vulnerable households access education, training and employment.
- The strategy also emphasises the need for SP services to tackle re-offending, anti-social behaviour and supporting survivors and victims of crime/Anti Social Behaviour, particularly domestic violence.
- The strategy highlights the good work the Borough has done on setting up Black and Minority Ethnic specific services via 11 BME lead community organisations – The strategy commits the Borough to evaluating the effectiveness of this, with a view to expanding it to other groups.
- The Local Authority will tender all new and existing services during the lifetime of this strategy, except where the following criteria apply:
  - The service required is of such a specialist nature that there is a dearth of suitable providers capable of supplying the service (e.g. a specialist floating support service for a specific BME group)
  - The size of the contract is such that the benefits of tendering are outweighed by the costs (e.g. a service worth less than £150,000 over three years)
  - Tendering the service would put at risk the sustainability of the provider organisation *and* the Local Authority is committed to developing the capacity of that provider (e.g. a small local BME community group)
- Even where such scenarios apply there will be market testing as far as possible and providers will still be obliged to meet quality and value for money criteria.
- However to ensure some stability in the market the Local Authority will award steady state contracts, *after the first round of service reviews only*, where the following conditions are met:

- The Local Authority and the provider have agreed a price for the service that meets value for money criteria
- The service has achieved a satisfactory quality standard
- The service can demonstrate strategic relevance to the satisfaction of the Commissioning Body
- The provider has been accredited
- No significant changes to the service delivery model are proposed

**Draft timetable for tendering of services:**

2005/07 -	Mental Health and Substance Misuse/offender services
2007/08 -	Older Person, Learning Disability and Young Person services
2008/09 -	All other services (including generic floating support services)

- Informal feedback from the Government indicates that the strategy is rated as 'good and fit for purpose'
- The summary version of the strategy is available on the Council's website at:  
[http://harinet.haringey.gov.uk/index/social\\_care\\_and\\_health/adultsandoldepeople/supporting\\_people1/supportingpeopleexplained.htm](http://harinet.haringey.gov.uk/index/social_care_and_health/adultsandoldepeople/supporting_people1/supportingpeopleexplained.htm)

This also provides a link to the full version.

**For more information on the Strategy and Haringey's Supporting People Programme then please contact:**

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